

Terminal Charges

| S/No | CONTENTS OF CHARGES | PER UNIT | CHARGE RATE (VND) |
|-------|--|----------|-------------------|
| | HANDLING CHARGES FOR CARGO AGENTS, CUSTOMERS | | |
| 1 | STORAGE CHARGE | | |
| 1.1 | General cargo (Import) | | |
| | Free storage for three days from flight arrival day(including Sunday and public Holidays,if any), Sundays, public holidays. | | |
| | The computation of storage charge per calendar is calculated as follows : | | |
| | - From the 1 to 3 days | | |
| | + For shipments weighing less than or equal to 250 kg | Kg/day | 1,330 |
| | + For shipments weighing more than 250 kg | | |
| | . For the actual weight 1 st day | Kg | 560 |
| | . For the actual weight 2 nd day | Kg | 600 |
| | . For the actual weight 3 rd day | Kg | 900 |
| | . Surcharge for shipment >250kg 1 st day | service | 192,500 |
| | . Surcharge for shipment >250kg 2 nd day | service | 182,500 |
| | . Surcharge for shipment >250kg 3 rd day | service | 107,500 |
| | - From the 4 to 7 day | | |
| | . For the actual weight | Kg/day | 1,200 |
| | - From the 8 and above | | |
| | . For the actual weight | Kg/day | 1,580 |
| | Minimum charge (Service/period) | Service | 150,000 |
| | Note: In case the shipment has completed delivery procedures but requires storage at warehouse, the storage price of VND 1,450vnd/kg/day will be applied according to actual weight & corresponding minimum price. | | |
| 1.2 | General cargo (Export) | | |
| | Free storage for three days from acceptance day(including Sunday and public Holidays,if any), Sundays, public holidays. | | |
| | The computation of storage charge per calendar is calculated as follows : | | |
| | - From the 1 to 2 days | | |
| | + For shipment weighing less than or equal to 200 kg | Kg | 1,160 |
| | + For shipment weighing more than 200 kg | | |
| | . For the actual weight | Kg | 560 |
| | . Surcharge for shipment >200kg | service | 120,000 |
| | - From the 3 to 6 day | | |
| | . For the actual weight | Kg/day | 790 |
| | - From the 7 and above | | |
| | . For the actual weight | Kg/day | 1,264 |
| | Minimum charge (Service/Period) | Service | 150,000 |
| 1.3 | Special cargo | | |
| 1.3.1 | Valuable charge (VAL) | | |
| | No free storage is given from acceptance or flight arrival | | |
| | No free storage charge is given on Sundays, Holidays and delivery day | | |
| | The computation of storage charge per calendar day is calculated as follows | | |

| | | | |
|-------|---|--------|---------|
| | - Storage charge | Kg/day | 5,990 |
| | - Minimum charge | Day | 980,000 |
| 1.3.2 | Coldroom charge | | |
| | Charges only apply if storage in cold room is requested | | |
| | The computation of storage charge per day or part thereof (24 hours/day) is calculated as follows : | | |
| | - Storage charge for import cargo | Kg/day | 1,580 |
| | - Storage charge for export cargo | Kg/day | 1,580 |
| | - Minimum charge | Day | 239,000 |
| 1.3.3 | Livestock (AVI) | | |
| | - For import cargo : No free storage is given on the day of flight arrival, Sundays, Holidays, and delivery day | | |
| | - For export cargo : Free storage is given on the acceptance day, Sundays, Holidays and on booking day | | |
| | The computation of storage charge per calendar day is calculated as follows | | |
| | - Storage charge | Kg/day | 1,200 |
| | - Minimum charge | Day | 500,000 |
| 1.3.4 | Arms, explosives | | |
| | - For import cargo : No free storage is given on the day of flight arrival, Sundays, Holidays, and delivery day | | |
| | - For export cargo : No free storage is given on the day of flight departure, Sundays, Holidays, and delivery day | | |
| | - Storage charge | Kg/day | 3,925 |
| | - Minimum charge | Day | 900,000 |
| 1.3.5 | Dangerous goods (DGR) | | |
| | - For import cargo : No free storage is given on the day of flight arrival, Sundays, Holidays, and delivery day | | |
| | For export cargo : No free storage is given on the day of flight departure, Sundays, Holidays, and delivery day | | |
| | - Storage charge | Kg/day | 1,980 |
| | - Minimum charge | Day | 190,000 |
| 1.3.6 | Vulnerable cargo (VUN) applicable for shipment's commodities: Mobile phone; Camera; Video recorder; CPU; Computer chip; Electronics, Electronic parts. | | |
| | - For export cargo : No free storage is given on the acceptance day and on booking day, No free storage is given on Sundays, Holidays | | |
| | - For import cargo : No free storage is given on the delivery day and on the arrival day, No free storage is given on Sundays, Holidays | | |
| | - Storage charge | Kg/day | 1,390 |
| | - Minimum charge | Day | 163,500 |
| 1.3.7 | Human remain (HUM) | | |
| | Free storage is given within 6 hours from acceptance or flight arrive | Kg/day | 1,100 |
| | No free storage charge is given on Sundays, Holidays and delivery day | | |

| S/No | CONTENTS OF CHARGES | PER UNIT | CHARGE RATE (VND) |
|------|---------------------|----------|-------------------|
|------|---------------------|----------|-------------------|

| | | | |
|-------|---|-------------------------------|---------|
| 2. | SERVICE CHARGE | | |
| 2.1 | General cargo | | |
| | - Export cargo | Kg | 1,050 |
| | - Import cargo | Kg | 1,320 |
| | Minimum charge (Export cargo) | Service | 99,000 |
| | Minimum charge (Import cargo) | Service | 150,000 |
| 2.1.1 | Surcharge for service working overtime, Sunday and Publish Holiday | | |
| | - Surcharge for export and import cargo acceptance or deliver out of official working hour - overtime (from 17:00h to 21:59h from Monday to Saturday) | Surcharge Kg or Service | 9% |
| | - Surcharge for export and import cargo acceptance or deliver out of official working hour - Overtime (from 22:00h to 06:00h next morning for Monday to Saturday - on Saturday count until 23:59h). | Surcharge Kg or Service | 18% |
| | - Surcharge for export and import cargo acceptance or deliver from 00:00h to 23:59h on Sunday; public Holiday including day off compensated for public holiday fall on Sunday and overtime | Surcharge Kg or Service | 27% |
| | Minimum charge | Service | 75,000 |
| | NOTE: all surcharge mentioned above are also apply for 2 (2.1 General Cargo and 2.2 Special cargo) | | |
| 2.2 | Special cargo | | |
| 2.2.1 | Delivery of general cargo on request basis | | |
| | - Cargo delivered between 1.30 to 3 hours after ATA | Kg | 5,400 |
| | - Cargo delivered between 3 to 6 hours after ATA | Kg | 3,780 |
| | - Cargo delivered between 6 to 9 hours after ATA | Kg | 2,700 |
| | - Cargo delivered between 9 to 12 hours after ATA | Kg | 1,944 |
| | Minimum charge | Service | 300,000 |
| | - Cargo delivered 12 hours after ATA apply 2.1 General Cargo | Kg | 1,320 |
| | Minimum charge | Service | 150,000 |
| 2.2.2 | Express cargo (Import shipment) | | |
| | - Cargo delivered between 1.30 to 3 hours after ATA | Kg | 5,400 |
| | - Cargo delivered between 3 to 6 hours after ATA | Kg | 3,780 |
| | - Cargo delivered 6 hours after ATA | Kg | 2,700 |
| | Minimum charge | Service | 300,000 |
| | Express Cargo and all other cargo request deliver after latest cut-off time (Export shipment) | | |
| | - Cargo delivered between 1 hour to 1.29 hours before STD | Kg | 3,300 |
| | - Cargo delivered between 1.30 hour to 1.59 hours before STD | Kg | 3,050 |
| | - Cargo delivered between 2.00 hours to 2.30 hours before STD | Kg | 2,800 |
| | Minimum charge | Service | 300,000 |
| 2.2.3 | Perishable/Coldroom cargo | | |
| | - Cargo delivered between 1.30 to 3 hours after ATA | Kg | 5,670 |
| | - Cargo delivered between 3 to 6 hours after ATA | Kg | 3,970 |
| | - Cargo delivered between 6 to 9 hours after ATA | Kg | 2,840 |
| | - Cargo delivered between 9 to 12 hours after ATA | Kg | 2,040 |
| | Minimum charge | Service | 315,000 |
| | - Cargo delivered 12 hours after ATA | Kg | 1,500 |

| | | | |
|-------|---|---------------|-----------|
| | - Service charge for changing cold storage temperature | Kg | 1,500 |
| | Minimum charge | Service | 157,500 |
| 2.2.4 | Valuable cargo (VAL) | | |
| | - Export cargo | Kg | 5,250 |
| | - Import cargo | Kg | 5,670 |
| | Minimum charge | Service | 1,090,000 |
| 2.2.5 | Livestock (AVI) | | |
| | - Export cargo | Kg | 1,300 |
| | Minimum charge | Service | 250,000 |
| | - Import cargo | Kg | 2,700 |
| | - Cargo delivered between 1.30 to 3 hours after ATA | Kg | 5,400 |
| | - Cargo delivered between 3 to 6 hours after ATA | Kg | 3,780 |
| | - Cargo delivered between 6 to 9 hours after ATA | Kg | 2,700 |
| | Minimum charge | Service | 300,000 |
| 2.2.6 | Vulnerable cargo (VUN) applicable for shipment's commodities: Mobile phone; Camera; Video recorder; CPU; Computer chip; Electronics, Electronic parts. | | |
| | Export Cargo | Kg | 1,160 |
| | Minimum charge | Service | 200,000 |
| | Import Cargo | Kg | 1,320 |
| | Minimum charge | Service | 150,000 |
| 2.2.7 | Human remain (HUM) | | |
| | - For Import cargo | Service | 1,350,000 |
| | - For Export cargo | Service | 1,350,000 |
| 2.2.8 | Dangerous goods (DGR) | | |
| | - For Export cargo | Kg | 1,570 |
| | - Minimum charge | Service | 163,500 |
| 2.3 | Service charge for cargo return to warehouse (applicable for all services charge for General Cargo 2.1 and Special Cargo 2.2) | Kg or Service | 50% |

| S/No | CONTENTS OF CHARGES | PER UNIT | CHARGE RATE (VND) |
|------|---|----------|-------------------|
| 3. | OTHER FEES | | |
| 3.1 | House Airwaybill fee (HAWB) | | |
| | - Service charge (Import shipment – Deconsolidation) | HAWB | 272,500 |
| 3.2 | Charge for HAWB Cancellation | HAWB | 80,000 |
| 3.3 | Charge for Valuable Cargo & Vulnerable Cargo escort service | Service | 2,455,000 |
| | Charge for CCTV record during escort cargo | Service | 2,455,000 |
| 3.4 | Cancellation of Delivery Order, Invoice | Shipment | 80,000 |
| 3.5 | Amendment of document | Service | 80,000 |
| 3.6 | Reweighing of shipment | Kg | 400 |
| | Minimum charge | Shipment | 163,500 |
| 3.7 | Copy of document | AWB | 80,000 |

| | | | |
|------|--|-------------|-----------|
| 3.8 | Return cargo or mail shipped to wrong destination | Service | 650,000 |
| 3.9 | Disposal of abandon shipments | Shipment | 650,000 |
| 3.10 | Printing Cargo label | | |
| | - Service charge | Piece | 2,500 |
| | - Minimum charge | Shipment | 80,000 |
| 3.11 | DGR Check fee (3 UN and maximum 10 pieces) & live animal check sheet | shipment | 1,000,000 |
| | More than 3 UN | Each UN | 100,000 |
| | More than 50 pieces – extra fee | piece | 20,000 |
| | DGR re-check fee | certificate | 500,000 |
| | Service check battery section II (ELM-ELI) | Shipment | 200,000 |
| | Service check shipment content dry-ice (ICE) | Shipment | 200,000 |
| | Service check UN3373 -Biological substance Category B shipment (RDS) | Shipment | 200,000 |
| | Service check for time & temperature sensitive shipment – Perishable and Pharmaceutical | Shipment | 200,000 |
| | Service check for live seafood/ live foodstuff as AVI shipment. | Shipment | 200,000 |
| 3.12 | Charge collect fee (as per valid TACT rules) | AWB | 5% |
| | Minimum charge | AWB | 210,000 |
| 3.13 | Stick cargo label on box (label of agent) | | |
| | -Service | One Label | 1,000 |
| | Minimum charge | Shipment | 80,000 |
| 3.14 | Cover plastic film for the cargo (plastic film of agent) | | |
| | -Service | One box | 2,000 |
| | Minimum charge | Shipment | 80,000 |
| 3.15 | Rental forklift and tractor (first hours) | | |
| | -Forklift 2 tons | Hour | 1,000,000 |
| | -Forklift 7 tons | Hour | 1,800,000 |
| | -Tractor | Hour | 2,500,000 |
| | -Half hour (continue) | ½ hour | 25% |
| 3.16 | Change/packaging Dry-ice shipment (1-3 pieces) | Shipment | 420,000 |
| | For the 4th piece and above | piece | 100,000 |
| 3.17 | Change package for DGR shipment (1-3 pieces) | Shipment | 525,000 |
| | For the 4th piece and above | piece | 100,000 |
| 3.18 | Takes picture of the shipment on request (10 pictures) | Shipment | 50,000 |
| | For the 11st picture and above | One picture | 10,000 |
| 3.19 | AWB issuance | AWB | 91,600 |
| | Blank AWB | Set | 45,800 |
| 3.20 | Send FHL on behalf of Agent to Airlines system or NSW | HAWB | 88,000 |
| 3.21 | Send FWB on behalf of Agent to Airlines system or NSW | MAWB | 110,000 |
| 3.22 | Provide CCTV record for shipper/Consignee (applicable for these cases the irregularity report was issued upon cargo acceptance or upon cargo breakdown at the terminal) but shipper/Consignee still request provide copy of CCTV – data maximum 2GB – extra data cost 100,000 for each GB. | AWB | 1,400,000 |
| 3.23 | Fee for breakdown the skid requires by Customer after Cargo delivered. | Kg | 300 |
| | Minimum charge | shipment | 150,000 |

| | | | |
|------|--|-------------------|---------|
| 3.24 | Mail box rental | Box/month | 420,000 |
| 3.25 | Service fee for import/Export shipment must physical handling and check for clearance | Kg | 500 |
| | Minimum charge | Shipment | 60,000 |
| 3.26 | Service fee for agent request present and take sample for investigation | Kg | 300 |
| | Minimum charge | Shipment | 100,000 |
| 3.27 | Photocopy/ Print document service | Page | 1,000 |
| 3.28 | Submit OLA form to Customs | Page | 50,000 |
| | Submit and monitor OLA completion form to Customs | time/flight | 500,000 |
| 3.29 | Agent rental space for handling their shipment (including transferring service to acceptance truck dock) charge on block of 24 hours from delivery time) | kg | 600 |
| | Minimum charge | Shipment | 150,000 |
| | Agent rental space for handling their shipment (including transferring service to acceptance truck dock) monthly | Sqm/month | 400,000 |
| 3.30 | Customs declaration form | Form/declare | 300,000 |
| 3.31 | Send SITA on request | SITA text FWB/FHL | 130,000 |

NOTE: The above charges are exclusive of VAT

| S/No | CONTENTS OF CHARGES | PER UNIT | CHARGE RATE (VND) |
|------|---|-----------|-------------------|
| | Equipment Charges for Airlines | | |
| 4 | Equipment charges | | |
| 4.1 | Plastic foil | | |
| | Plastic foil for Maindeck pallet/container (6.2 x 7.2m) | sheet | 110,000 |
| | Plastic foil for Lowerdeck pallet/container (4.6 x 5.3m) | sheet | 75,000 |
| | Plastic foil for LD3 container (4.6 x 3m) | sheet | 45,000 |
| 4.2 | Plastic film (cover ULD) | m | 1,000 |
| | Minimum charge | time | 60,000 |
| 4.3 | Wooden pallet (1200 x 1000mm) | Piece | 120,000 |
| 4.4 | Pallet Tag (ULD tag) | Piece | 1,000 |
| 4.5 | Document envelope | Piece | 5,000 |
| 4.6 | Service change Dry Ice and replace batteries | ULD | 250,000 |
| 4.7 | Cleaning pallet and net service | Pallet | 250,000 |
| 4.8 | Cleaning container | Container | 200,000 |
| 4.9 | Tape and tag services for through unit to destination | ULD | 50,000 |
| 4.10 | Towing cargo to other cargo terminal (one time maximum 4 dollies) | shipment | 500,000 |
| 4.11 | Wooden corner 1.2 m | Piece | 50,000 |
| 4.12 | Wooden corner 2 m | Piece | 85,000 |
| 4.13 | Wooden bar (15cm x 2,5cm) | m | 70,000 |
| 4.14 | Cut nylon sheet (nylon of Carrier) | sheet | 5,000 |
| 4.15 | FCE (Fire Containment Equipment) handling services | | |
| | Lower deck (LD) | service | 75,000 |
| | Main deck (MD) | service | 120,000 |



NOTE: The above charges are exclusive VAT