

## TOP CARRIERS

1,000,000+ Tonnes					
Carrier	Customer Service	Performance	Value	Overall	Award
Emirates Airlines	105	105	103	104	Diamond
Qatar Airways	102	102	101	102	Platinum
Singapore Airlines	99	101	101	101	Gold
Lufthansa	104	99	99	100	
China Airlines	102	99	100	100	
Cathay Pacific	102	100	98	100	
Air France-KLM	98	97	103	100	
China Southern Airlines	95	100	97	97	
China Cargo Airlines	92	99	95	95	
Air China	93	97	94	95	
Korean Air	96	96	92	94	
All Nippon Airways	93	94	93	93	
Up to 999,999 Tonnes					
Carrier	Customer Service	Performance	Value	Overall	Award
Delta Air Lines	112	109	110	111	Diamond
AirBridgeCargo Airlines	100	108	103	104	Platinum
Etihad Airways	99	103	100	101	Gold
Turkish Airlines	98	99	105	101	Certificate
Air Canada	95	99	102	98	
United Airlines	97	99	98	98	
American Airlines	100	94	99	98	
Nippon Cargo Airlines	94	97	98	97	
EVA Air	100	93	95	96	
Saudi Arabian Airlines	95	92	99	96	
Cargolux	91	98	97	96	
Thai Airways International	91	95	96	94	
IAG Group	87	87	99	91	
Japan Airlines	90	94	88	90	

(Source: Air Cargo World)